



FLM Strategic Consulting Group LLC.

Helping people maximize their potential.

10 Questions to Ask a Support Broker

Choosing a Support Broker is an important step in successfully steering your loved one's Self-Direction services. Your Support Broker must be someone you think you can trust and work with. This is the person who will help you search, interview, hire, train, and, if necessary, fire people or service providers you pay for services and supports. The support broker helps you keep track of your budget as well.

The structured interview form and checklist are designed to:

- ***Help you find a support broker you like, and***
- ***Make sure the person has the experience/training they are looking for, and***
- ***Show that the person can do the things the exemption says they have to do.***

Here are 10 questions parents/caregivers should ask a Broker during that initial conversation.

1. A large part of the support broker's work is about supporting me to find, hire, train, manage, and fire people and companies that I will pay to provide me with services and support. Describe your experience in managing people, employing people, and/or organizing things that are done.
2. Explain your understanding and beliefs about self-determination and self-direction.
3. Describe your beliefs about supporting a person's right to make decisions and take risks. Tell us what experience you have supporting people with developmental disabilities to understand decisions and make the best decision for themselves.
4. Talk about your thoughts, experiences, and skills regarding the defense of people with developmental disabilities.
5. Describe your knowledge and/or experience with the service system for people with developmental disabilities.
6. Describe your knowledge and experience with money management: organization, budgeting, and bill payment.
7. Describe your knowledge and experience with person-centered planning.
8. How would you describe your style and communication strengths?
9. Describe any experience and/or training you have to help people learn new things.
10. Add any questions you want to make sure the person meets your needs.